

# TEXAS FACILITIES COMMISSION CRIMINAL BACKGROUND CHECKS AND APPLICATION GUIDELINES

It is the policy of the Texas Facilities Commission ("TFC") that all contractor employees and subcontractors that will complete any work on-site at a state-owned property may be subject to a criminal background check. Any expense associated with such criminal background check shall be borne by the contractor. Contractor employees and subcontracts who work in case-sensitive areas will be required to submit to a criminal history background check. If requested by TFC, a complete criminal background check shall be completed before any employee performs services at the site. Criminal background checks must be performed by the Texas Department of Public Safety ("DPS") and must be on the form provided here by TFC.

#### I. CRIMINAL HISTORY CRITERIA.

Employers should use the following criminal history criteria when hiring employees to perform work for TFC. Any employee failing to meet the minimum standard will be denied. If special circumstances exist, please contact the TFC representative for clarification.

A conviction or deferred adjudication for one of the following offenses will result in the **permanent disqualification** of a person from eligibility to provide contractual services with TFC:

- (i) any act causing death as defined in Texas Penal Code, and
- (ii) any felony or misdemeanor involving arson, burglary, breach of computer security, credit card abuse, counterfeiting, forgery, kidnapping, robbery, stalking, terroristic threat, theft, and any sexual offense designated as a felony in Texas Penal Code.

Additionally, anyone who has a current duty to register as a sex offender, is under indictment, or is a fugitive from justice is disqualified.

For individuals who have a conviction or deferred adjudication for felonies not enumerated above, ten (10) years must have passed from the time of disposition or discharge of probation in order for that person to be eligible to provide contractual services with TFC.

For individuals who have a misdemeanor conviction or deferred adjudication for misdemeanors not enumerated above, five (5) years must have passed from the time of disposition or discharge of probation in order for that person to be eligible to provide contractual services with TFC.

#### II. CRIMINAL BACKGROUND PROCESS.

DPS has entered into an exclusive contract with IdentoGO Centers, formerly L-1 Enrollment Services, operated by MorphoTrust USA. IdentoGO by MorphoTrust is the exclusive live scan fingerprinting provider for DPS. All TFC contractors that are subject to TFC criminal background check requirements must create an account with IdentoGo in accordance with the IdentoGo Account Application and requirements attached hereto as "Attachment A." Thereafter, all contractor employees and subcontractors must follow the registration procedures attached hereto as "Attachment B" including using the *Texas Facilities Commission In State Application* ("F.A.S.T. Pass") attached hereto as "Attachment C." All necessary instructions and information to schedule a fingerprint appointment is included in Attachment B. In addition, the only F.A.S.T. Pass accepted by DPS for a TFC criminal background check is the form attached hereto, therefore, if an individual does not use the form in Attachment C, he or she may be required to repeat the process at the expense of contractor.

Additionally, all Attachments and instructions can be found on the Identogo website at <a href="http://www.identogo.com">http://www.identogo.com</a> and clicking on the State of Texas. Links on that page include one for online scheduling and a list for the state-wide fingerprinting locations.

#### III. CRIMINAL HISTORY ERROR RESOLUTION.

The Error Resolution Unit ("ER") is responsible for updating and evaluating possible errors in criminal history records. Potential errors are reported to ER by law enforcement, judicial agencies, as well as private citizens.

If an applicant needs to request that a criminal history record be updated or corrected, the applicant will need to supply certified documents to the ER. Required forms and additional information to assist your applicant in retrieving the proper documentation to submit their requests to the ER can be found at:

http://www.txdps.state.tx.us/administration/crime\_records/pages/errorresolution.htm.

#### IV. TFC CONTACTS.

For any questions involving the TFC criminal background check process, please contact the following:

#### Texas Facilities Commission—Criminal Background Checks and Application Guidelines

Mark Gil, Director of Risk Management

Office: 512-463-1668 Cell: 512-563-4093

Email: mark.gil@tfc.state.tx.us

Marlena Schoenfeld, Risk Management Specialist

Office: 512-463-7148 Cell: 512-828-1996

Email: Marlena.schoenfeld@tfc.state.tx.us





#### **Account Application**

Firm Name:		×
Agency ID/ORI:		
Address:	and the second s	
City/State/Zip:	*	
Contact Person:		
Email Address:(for monthly statement delivery)		
Telephone:	Fax:	
Average Monthly Volume Estimate (# of appli	cants):	
Deposit Amount:		
Authorized Signature	Date	

Please remit draw account payments to:

Enrollment Services Division Finance Department 6840 Carothers Parkway, Suite 650 Franklin, TN 37067

> Phone: (877) 512-6962 Fax: (615) 871-0845





#### Texas Escrow Account Requirements

Your firm has recently indicated an interest in establishing an account for fingerprinting services with our company. Due to the large number of applicants that our firm processes on a monthly basis, we are not able to extend credit terms for fingerprinting services. However, for those facilities that desire a centralized means of managing the fees accompanied with the fingerprinting requirements, we offer the option of establishing an escrow account.

To establish an escrow account with our company, you must submit a deposit check payable to MorphoTrust USA at the address listed below. This check should include the following information:

- Name of facility
- ORI Number (if applicable)
- Account Number
- Contact Person
- Phone number (including area code)

The deposit check should be the amount necessary to cover one month's fingerprinting services. When an employee is scheduled for an appointment, the proper fees are reserved to cover the cost of that applicant's fingerprints. After the applicant has completed their fingerprinting appointment, the reserved fees are deducted from your account. A detailed list of those applicants fingerprinted and charged to your account will be mailed at the beginning of each month.

It will be the responsibility of each facility to ensure that there is always a positive balance in your escrow account and that the account number is listed on each check. Failure to maintain a positive balance may result in applicants not being able to schedule appointments for fingerprinting until the account is returned to a positive balance. Because many facilities have very similar names, failure to include the account number on each check may result in your facility not receiving credit for the check amount.

We appreciate your interest in our escrow account system. If your facility has any additional questions, please call 888-467-2080.

Please remit draw account payments to:

Enrollment Services Division Finance Department 6840 Carothers Parkway, Suite 650 Franklin, TN 37067

> Phone: (877) 512-6962 Fax: (615) 871-0845

# Registering for Fingerprinting is fast and easy.

Customers have two easy ways to register for fingerprinting with IdentoGO by MorphoTrust USA.

### **On-line Registration**

Available 24 hours a day, 7 days a week.

- 1. Go to www.identogo.com
- 2. Click on the "Texas" map.
- 3. Enter required information (including ORI) and provide payment information, if necessary.

## **Call Center Registration**

Available Monday-Friday, 8am – 5pm EST.

- Call (888) 467-2080 and speak to one of our experienced, friendly operators.
- Operators will collect required information to register you for fingerprinting
- 3. Be sure to have your ORI number and payment information handy when calling.

You're ready to go.



#### Attachment C



# IN STATE APPLICANT

#### **Texas Facilities Commission**

This document is your FAST Fingerprint Pass for a state and national criminal history record check. Please schedule a fingerprint appointment by visiting http://www.identogo.com or by calling 1-888-467-2080. When scheduling an appointment you will be prompted by IdentoGO for the following additional personal data: Date of Birth, Sex, Race, Ethnicity, Skin Tone, Height, Weight, Eye Color, Hair Color, Place of Birth and Home Address. During your Fingerprint appointment you will also be prompted for Social Security Number and Driver License Number. Requested data is required by the Texas Department of Public Safety to process your background check. These data elements have been omitted from this document in order to better protect the security of your personal information.

You may pay for FAST services online with a credit card or onsite with a check or money order only. Your fingerprints will be submitted to the Texas Department of Public Safety and the Federal Bureau of Investigation.

- Logon to http://www.identogo.com
- Select: Texas
- Select: Online Scheduling 3.
- Select: English or Espanol
- Enter: First and Last Name

- Select: Option A Electronic Submission
- Select: Yes, I have a FAST Fingerprint Pass
- 9. Enter: TX923605Z
- Follow the prompts to enter requested information. 10.
- Bring this completed form with you to your appointment.

Section One: Qualified Entity Information	on			
ORI#: <u>TX923605Z</u>	Original TCN:	(If resubmission for rejected fingerprints)		
Agency/Entity/Organization Name: _Tex	as Facilities Commission	(If resubmission for rejected fingerprints)		
Section Two: Applicant Name (To be co	mpleted by applicant)			
		Middle		
Last:(Please print)	First:(Please print)	Middle:(Please print)		
Section Three: Waiver Information (To b	pe completed and signed by applicant)			
411 and any other applicable state or I authorize the Texas Department of I of comparing the submitted informatic I authorize the FBI to disclose poter hereafter as may be relevant to the a fingerprints and other applicant inform will be subject to comparisons again authorized under the Federal Privacy check and challenge the accuracy ar also understand the Qualified Entity r	rederal statute or policy.  Public Safety to submit my fingerprints and other to available records in order to identify other attially pertinent information to the DPS during activity for which this application is being submation in the FBI's permanent collection of fing ast other submissions received by the FBI are Act (5USC 552a(b)). I understand I am enter a completeness of the information before a first	d as authorized by Texas Government Code Chapter there application information to the FBI for the purpose or information that may be pertinent to the application. In the processing of this application and for as long the processing of this application and for as long the processing of this application and for as long the processing of this application and for as long the processing of this application and for as long the processing of this application and for as long the processing		
record check is completed.  Signature:	Di	ate:		
Section Four: Service Center Information	on (To be completed by FAST Enrollment Agent)			
Date Prints Taken	Amount Charged For Service: _\$:	39.70		
Paid by: □ Check □ Money Order □	Visa ☐ MasterCard ☐ Billing Acct			
TCN:	1			
I HAVE COMPARED THE GOVE	RNMENT-ISSUED IDENTIFICATION PRESENTED	BY THE APPLICANT AND ATTEST THAT TO MY BEST		

E.A. Signature: \_\_\_

DETERMINATION; I HAVE FINGERPRINTED THE SAME PERSON.

E.A. Name:

(Please print)