

POLICE, FIRE, MEDICAL EMERGENCY: CALL 911

TFC 24/7 Emergency Line: 512-463-3600

What is a TFC emergency?

- A threat to health and/or safety – Broken glass, sewage, fire hazard, exposed wires, slip-and-fall hazard, etc.
- Loss of life systems like water, power, or HVAC
- Water incursion – Leaky plumbing, roof leak, window leak, etc.
- A security risk – Exterior door not closing, badge reader malfunction, broken window, etc.
- Elevator entrapment or malfunction
- Will cause further damage if not addressed before next business hours

DPS polices the Capitol Complex and can be reached 24/7 at 512-463-3333

- Report traffic accidents, suspicious packages, or panhandlers
- Request a vehicle jumpstart
- Report a criminal act like vandalism, theft, etc.

For the quickest response to all other maintenance requests please submit via the Texas Facilities Commission Maintenance Request Portal. Agency employees should contact their agency's internal Tenant Representative for help. Tenant Reps can contact the TFC Property Manager found here → tfc.state.tx.us/divisions/facilities/prog/pm/propmanagers.html